Limited Warranty

PW & PWVR Pumps

PW & PWVR series pumps are warranted for a period of one (1) year to the original purchaser from the date shipped from our US Warehouse or US Distributor.

Warranty covers manufacturing defects or workmanship; that may develop under normal use and service in a manner up to the directions and usage recommended by the manufacturer.

Warranty does not apply to misuse or when pump or accessory is altered or used in excess of recommended speeds, pressures, temperatures or handling fluids not suitable for pump or accessory material construction. Warranty does not apply to normal wear (such as but not limited to: seals/packings, valves, plungers and sealing O-rings), freight damage, freezing damage or damage caused by parts or accessories not supplied by APW Distributing, Inc. Warranty does not apply to damage done to the pump due to improper installation (such as but not limited to: pump shaft cracking/breaking and pump mounting cracking/breaking).

Liability of manufacturer for warranty is limited to repair or replacement of parts only at the option of the manufacturer when such products are found to be of original defect or workmanship at the time it was shipped from factory. This warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability and of any and all other obligations or liabilities on the part of the manufacturers or equipment.

Warranty Returns

Items returned for warranty consideration must have a Returned Merchandise Authorization (RMA) number. All unauthorized returns will be refused and shipped back to sender. To request an RMA please call 1-888-279-9274.

